

Hector Perez  
VP Operations  
Tigo Colombia  
Carrera 16 # 11A S-100  
Medellín, Antioquia 050022  
Colombia



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## Tier III Gold Certification of Operational Sustainability of UNE EPM Telecomunicaciones - Titanium Data Center Tigo Bogotá, Phase 1 in Bogotá, Colombia

Dear Hector Perez,

Uptime Institute Professional Services is pleased to announce the Tier Certification of Operational Sustainability of the UNE EPM Telecomunicaciones – Titanium Data Center Tigo Bogotá, Phase 1 as fulfilling Tier III Gold criteria. This Certification recognizes Titanium Data Center Tigo Bogotá, Phase 1 Operational Sustainability as realizing the full uptime potential of the Tier III installed infrastructure. Exceptional Management & Operations and Building Characteristics behaviors along with low site risks were observed during the Uptime Institute Professional Service assessment on 26–27 November 2024.

This Certification supersedes the Tier III Gold Certification of Operational Sustainability for UNE EPM Telecomunicaciones - Titanium Data Center Tigo Bogotá, Phase 1 with 14 December 2024 expiry.

Adherence to these behaviors and mitigation of site risks have been proven to minimize opportunities for human error—the number one cause of data center downtime.

Overall, the Operational Sustainability of Titanium Data Center Tigo Bogotá, Phase 1 meets the requirements for a Gold rating. This rating is valid until 14 December 2027.

Congratulations on this achievement.

Sincerely,

A handwritten signature in black ink, appearing to read "Christopher Brown".

Christopher Brown  
Chief Technical Officer